

Terms of Service

Cornerstone Cards (cornerstonecards.shop) Last updated: July 30, 2026

Please read these Terms of Service ("Terms") carefully before purchasing any product from cornerstonecards.shop (the "Site"), operated by Cornerstone Cards ("Cornerstone Cards," "we," "us," or "our"). By placing an order through the Site, you ("Buyer," "you") agree to be bound by these Terms.

1. Acceptance of Terms

By completing checkout on the Site, you confirm that you: - Are at least 18 years old, or are transacting under the supervision of a parent or legal guardian - Have the legal authority to enter into a binding contract - Agree to these Terms in full

If you do not agree, do not complete your purchase.

2. Products Sold

Cornerstone Cards sells sports and trading cards, sports and entertainment memorabilia, and other related collectibles. This includes raw (ungraded/unauthenticated) and professionally graded or authenticated items (e.g., PSA, BGS, SGC, CGC, JSA, Beckett Authentication, PSA/DNA).

- **Condition and grading:** Condition, centering, grade, and authentication are subjective and assessed to the best of our ability. Any grade or authentication assigned by a third-party grading or authentication company is not guaranteed by Cornerstone Cards and reflects that company's opinion at the time of certification.
- **Photos and descriptions:** We make reasonable efforts to photograph and describe items accurately. Screen displays vary, and minor discrepancies in color or gloss between photos and the physical item do not constitute a defect.
- **Authenticity:** All items sold are represented as authentic to the best of our knowledge. Graded or authenticated items carry the guarantee of their respective third-party grading/authentication company. For raw or unauthenticated items, Cornerstone Cards' own assessment applies; we do not guarantee any item would achieve a particular grade or pass authentication if submitted to a grading or authentication company.

3. Pricing and Payment

- All prices are listed in U.S. Dollars unless otherwise stated.
- Payment is due in full at checkout via the payment methods offered on the Site.
- We reserve the right to correct pricing errors, including after an order is placed. If a pricing error is discovered, we will contact you before charging the corrected amount, and you may cancel the order at no cost.
- Sales tax is calculated and charged based on applicable state and local law.

4. Order Acceptance

Receipt of an order confirmation does not guarantee acceptance of your order. We reserve the right to cancel any order at our discretion, including in cases of: - Suspected fraud or unauthorized use of a payment method - Pricing or listing errors - Inventory unavailability (e.g., simultaneous sale of a one-of-a-kind item)

If we cancel an order, you will be refunded in full.

5. Shipping

- Estimated shipping times are provided for convenience and are not guaranteed.
- Risk of loss and title for items pass to you upon our delivery to the carrier.
- High-value items may require signature confirmation and/or insurance at our discretion.
- We are not responsible for delays caused by the carrier, customs, or events outside our control.
- It is your responsibility to provide an accurate shipping address at checkout. We are not responsible for orders shipped to an address entered incorrectly by the buyer.

6. All Sales Final

All sales made through the Site are **final**. Due to the collectible and market-sensitive nature of our inventory, we do not accept returns or exchanges for: - Buyer's remorse or change of mind - Market price fluctuation after purchase - Disagreement with a third-party grading company's assigned grade - Subjective preferences regarding centering, gloss, or eye appeal that were visible in the listing photos

Limited exceptions. Notwithstanding the above, we will provide a replacement or refund, at our discretion, in the following cases only:

- **Damaged in transit:** Item arrives physically damaged in a way not caused by the carrier's handling being disclosed as a risk you accepted. Contact us within 48 hours of delivery with photos of the item and its packaging.
- **Wrong item shipped:** You received a materially different item than what you ordered (e.g., wrong player, wrong card, wrong piece of memorabilia, wrong grading/authentication holder).

- **Undisclosed material defect:** The item has a defect or alteration not visible in the listing photos or disclosed in the listing description (e.g., trimming, undisclosed repair or restoration, or an authenticity issue not caught at the time of listing).

Claims under these exceptions must be submitted within 48 hours of delivery. We may request the item be returned in its original condition, including any grading holder, before issuing a refund or replacement. This all-sales-final policy does not limit any non-waivable rights you may have under applicable state consumer protection law.

7. Limitation of Liability

To the fullest extent permitted by law, Cornerstone Cards' total liability for any claim arising from your purchase is limited to the amount you paid for the item in question. We are not liable for indirect, incidental, or consequential damages, including loss of investment value or anticipated resale value.

8. Dispute Resolution

Any dispute arising from these Terms or a purchase will first be addressed through direct communication with our customer service team. These Terms are governed by the laws of the State of Illinois, without regard to its conflict of law principles. Any dispute not resolved informally will be brought exclusively in the state or federal courts located in Illinois, and you consent to personal jurisdiction in those courts.

9. Changes to These Terms

We may update these Terms from time to time. The version in effect at the time you place an order governs that transaction. Continued use of the Site after changes are posted constitutes acceptance of the updated Terms.

10. Contact Us

Questions about these Terms or an order can be directed to: support@cornerstonecards.shop 27 N Wacker Dr., Suite 438
Chicago, IL 60603